VOLUME IX, NUMBER 3 October 1992

THE MUNI MEMO

OF THE PEOPLE, BY THE PEOPLE AND FOR THE PEOPLE OF THE MUNICIPAL RAILWAY OF SAN FRANCISCO

BUDGET PROBLEMS MEAN LAYOFFS FOR MUNI

The state's budget woes swept into San Francisco last month, necessitating $93 million in cuts throughout the City. The PUC/Muni's share of those monies is estimated to be approximately $9 million.

As of Friday, September 18th, the Mayor's Office had drafted a citywide budget identifying measures city departments would take to make up this $93 million shortfall. For the PUC/Muni, these include reducing administration and management costs to the tune of $3.9 million through temporary work furloughs and layoffs, and allowing transfers of surplus funds from the Water Department and Hetch Hetchy amounting to $5 million.

The Mayor's budget package is now in the hands of the Board of Supervisors, which is expected to approve it with revisions by October 14th.

BIG TURNOUT FOR WIPE OUT DAY

Muni's Wipe Out (Graffiti) Day held on Saturday, August 22nd, drew more than 200 participants at six different bus yards who cleaned the interiors of over 150 vehicles. Participating in the event was Mayor Frank Jordan who donned coveralls and scrubbed buses along with other volunteers working at the Green, Flynn, Kirkland, Potrero, Presidio, and Woods Divisions.

Workers toiled from 9 a.m. to 1 p.m., broke for lunch and then returned to place upon the buses approximately 500 Positunes that were created by summer school students then silk-screened by the Academy of Art College. Crews consisted of PUC and Muni staff plus volunteers from Delancey Street, the California Conservation Corps, the Salvation Army, the Academy of Art College, the Kirkland Youth Guidance Center, the Pacific Telesis Group led by Chief Executive Officer Sam Ginn, Milestones, California Insurance, Tenderloin Project, Pre-Trial Diversion, Postal Street Academy, Clean City Coalition, the SF Police Department, Neighbors to Neighbors and the Sheriff's Work Alternative.

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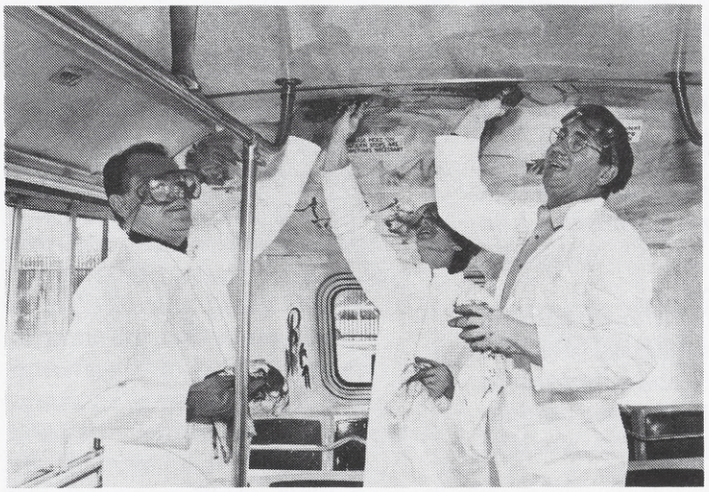

Mayor Frank Jordan joins other Wipe Out Day volunteers to clean up graffiti on Muni buses.

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Management Message

BUDGET CUTS

These are not easy times for any of us. In order to make up San Francisco's deficit, made larger by the state's inability to fund city programs, Muni faces layoffs and possible work furloughs.

To those of you who may lose your jobs, nothing I can say will ease the shock. The SF Public Utilities Commission and Muni did all they could to avert layoffs and keep them to a minimum in the budgetary crisis we are now facing.

To all Muni employees, I remind you that if and when layoffs do occur, they will have a large impact on the organization. Your jobs will require even more of you as responsibilities are spread among fewer people. We felt this last spring when we lost over 225 people to Early Retirement, and we'll feel it again in January when layoffs go into effect.

Let me caution you that next year will, in all probability, be much worse. By some estimates, the City may face a $160 million shortfall. Monies found and allocated to ease this year's crisis will not be available next year.

I urge you to continue to do your best under the circumstances, and I thank you for your commitment to Muni.

Sincerely,

Johnny Stein
General Manager

Letter to the Editor

Dear Anne Milner,

As it is recognized that good works should be noticed and appreciated, I want to say that the *Muni Memo* is a quality newsletter. It contains firstly the status quo of our Muni as a "People Mover," the many lines involved, the type of vehicles such as LRVs, electric trolleys and diesel buses. It gives us insight into our fine employees, their background and aspirations; the various awards issued to these high achievers such as "Muni Operator of the Month" and "Maintenance Worker of the Month." The Job File is a valuable column for those seeking employment with the City and County of SF.

Personally, I enjoy reading the "Management Message," the thoughts and comments of our General Manager, Johnny Stein, always encouraging.

Lastly, for a job that is always outstanding, much credit must be given to the "*Muni Memo* Team," headed by Anne Milner: Carmen Magaña, Gretchen Hildner, Kurt Wong and Nicolas Finck.

Sincerely,
Ken G. Murray
(Muni Retiree)

JOB FILE

Please call the Civil Service Hotline at 557-4888 or the PUC Hotline at 554-1669 until further notice.

EMPLOYEE NOTICE

GIFT OF TIME NEEDED
Senior Administrative Analyst Fil Moreno, who is suffering from AIDS, is in need of more time to be donated to him through the Gift of Time program. Fil sent a thank you note in July to all those who have already donated to him. "Thank you, thank you, thank you, Muni employees for your generous Gift of Time. I am a grateful and lucky guy. Fil Moreno." However, Fil ran out of time in September and will have to go off the payroll with no further benefits if no further donations of time are made. Fil's number for donating sick or vacation time is #000137. Please do what you can!

CONGRATS!

The Divisional Operators of the Month for August and September were:

August

Cable Car:	Wilfred B. Nash
Flynn:	John M. Parker
Green:	Ernest Garcia
Kirkland:	Louis Q. Bu
Potrero:	Marvin Terry
Presidio:	Juanita Concepcion
Woods:	Hattie B. Jones

September

Cable Car:	Randall Goetzl
Flynn:	Gregory L Griffin
Green:	Michael T. Yep
Kirkland:	Luis A. Berrios
Potrero:	Jerry Brown
Presidio:	Donald Hooks
Woods:	Cynthia D. Thomas

Unsung Hero

Duncan Watry

Transit Planner II

RESPONSIBILITIES: Duncan is in charge of bus stops and signage at Muni. He ensures that stops are properly

Photo: Kurt Wong

Duncan Watry

located, that route signage is correct and that stops are properly painted. He is also responsible for overseeing the destination signs on buses. He represents Muni at various transportation committees including ISCOT, Golden Gate Transportation Task Force and at public hearings at the Department of Parking and Traffic.

BACKGROUND: Duncan was born in Mesa, Arizona and is a self-described "Air Force brat" who grew up all over the U.S., moving with his family every two-and-half years. He attended William and Mary College in Virginia for two years, then transferred to U.C. Berkeley, where he obtained his B.A. in English. He then went on to get his Masters in Geography at San Francisco State. Before coming to Muni three-and-a-half years ago, he worked for Greyhound Bus as a baggage agent, ticket agent and operations supervisor; Carto-Graphics, the firm that produces the Muni Map, as a cartographer; and the Metropolitan Transportation Commission as a planner working on regional transit coordination projects.

FAMILY: Duncan is married to Ellen Greenberg, who is a partner in the planning consulting firm of Blayney Dyett Greenberg. Duncan and Ellen are expecting their first baby in February.

WHY MY JOB IS IMPORTANT: I make sure the public gets accurate information about bus stop locations and routes.

WHY I LIKE WHAT I DO: It gives me a lot of contact with the public. Even though I complain about it a lot, I actually like working with the public and other City departments.

SOMETHING NOT MANY PEOPLE KNOW ABOUT ME: I was a jock in high school — track, cross country and swimming. I was a quarter-miler.

HOBBIES & INTERESTS: Softball, cooking and trains/railroads. I'm on a pick-up team in Berkeley with my old college buddies.

WORDS OF WISDOM: "Maintain perspective!"

Awards

August Systemwide Operator of the Month

Photo: Gretchen Hildner

August Systemwide Operator of the Month
Lonnie Moore, Sr., of Cable Car Division

Name:	Lonnie Moore, Sr.
Division:	Cable Car
Years with Muni:	26
Background:	
Birthplace:	Shreveport, Louisiana
Education:	Ingleside High School, Shreveport; City College of San Francisco – two years in Photography
Previous Employment:	U.S. Army; Special Police Officer, SF
Marital Status:	Married to Patricia
Children:	Seven
Hobbies and Interests:	Photography, fishing, hunting, attending horse races
Additional Facts:	Son, Lonnie Moore, Jr. is a transit operator at Flynn Division
Words of Wisdom:	"Always look and plan ahead; never look back, because something might be gaining on you."

August Systemwide Operator of the Month Runner-up

Name:	Richard Junsch
Division:	Cable Car
Years with Muni:	15
Background:	
Birthplace:	Washington, D.C.
Education:	St. John's University, Brooklyn, New York, two years
Previous Employment:	Construction Industry
Marital Status:	Single
Hobbies and Interests:	Running and playing golf
Words of Wisdom:	"Life is short; live life one day at a time."

Photo: Gretchen Hildner

August Systemwide Operator of the Month Runner-up
Richard Junsch of Cable Car Division

Awards

August Maintenance Worker of the Month

Name:	Patrick Sheung
Position:	7345 Electrician
Division:	Ways and Structures
Years with Muni:	Eight
Background:	
Birthplace:	Canton, China
Previous Employment:	San Francisco State University
Marital Status:	Married to Pui-Fun
Children:	Raymond, 13 years old
Hobbies/Interests:	Camping, bicycling, other outdoor sports
Words of Wisdom:	"Just be yourself."

Photo: Carmen Magaña

August Maintenance Worker of the Month
Patrick Sheung of Ways & Structures

Outstanding Transit Supervisor of the Summer Quarter

Photo: Gretchen Hildner

Outstanding Transit Supervisor of the Summer Quarter, Milton L. Cooper, Jr.

Name:	Milton L. Cooper, Jr.
Position:	9139 Transit Supervisor
Division:	Presidio
Years with Muni:	26
Background:	
Birthplace:	New Orleans, Louisiana
Education:	Skyline College, Pacifica
Marital Status:	Married to Amy
Children:	Six children (four girls, two boys)
Hobbies/Interests:	Golf, listening to music

Awards

September Maintenance Worker of the Month

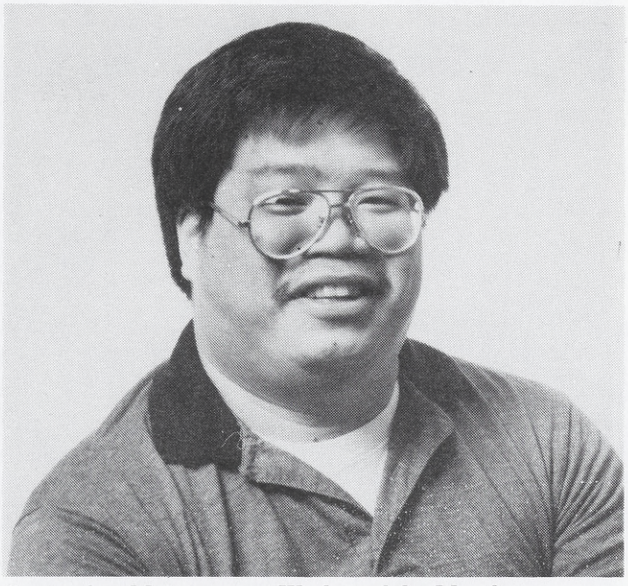


Photo: Carmen Magaña

September Maintenance Worker of the Month
Kent Chin of Kirkland Division

Name:	Kent Chin
Division:	Kirkland
Position:	7410 Automotive Service Worker
Years with Muni:	Seven
Background:	
Birthplace:	San Francisco
Education:	Merritt College, Oakland
Marital Status:	Married to Marian
Children:	Lawrence, three years
Hobbies/Interests:	Collecting sports cards, reading and collecting comic books.

Transportation Employee of the Summer Quarter

Name:	Ernest Condon, Jr.
Division:	Street Operations
Years with Muni:	25
Background:	
Birthplace:	Bay Area
Education:	Berkeley High, Oakland Junior College, Laney College
Previous Employment:	U.S. Postal Service – eight years
Hobbies/Interests:	Reading, fishing, some sports
Words of Wisdom:	"Learn the history of you and yours; then better the lot of you and yours." "Authority: use it, don't abuse it."

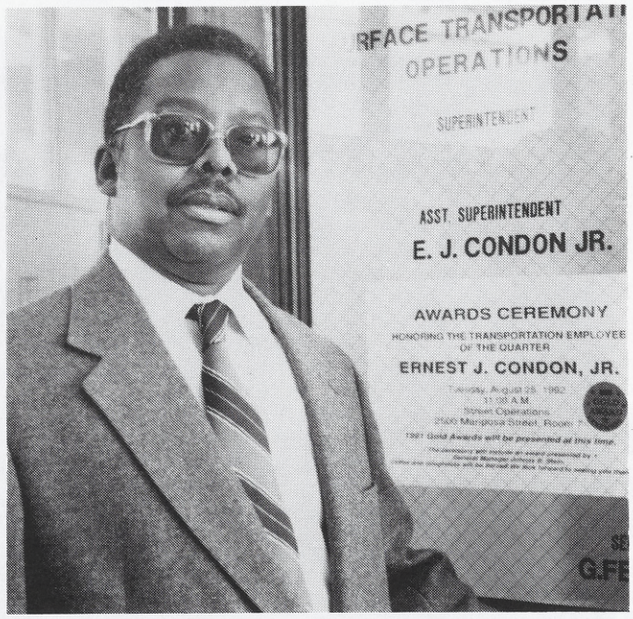


Photo: Gretchen Hildner

Transportation Employee of the Summer Quarter
Ernest Condon, Jr. of Street Operations

Awards

September Systemwide Operator of the Month

Photo: Gretchen Hildner

September Systemwide Operator of the Month Margaret Ellis of Green Division

Name:	Margaret Ellis
Division:	Green
Years with Muni:	13
Background:	
Birthplace:	Dallas, Texas
Education:	San Francisco State University – two years
Previous Employment:	Mt. Zion Hospital – 17 years
Marital Status:	Divorced
Children:	Two sons: Michael Dewayne Ellis and Kenneth Dewayne Ellis; One daughter: Alisa Burdeen; Five grandchildren
Hobbies and Interests:	Reading, walking, exercising

September Systemwide Operator of the Month Runner-up

Name:	Ernestine Lennear
Division:	Green
Years with Muni:	13
Background:	
Birthplace:	Minden, Louisiana
Education:	Minden High School, Louisiana
Previous Employment:	Driver for Greyhound, two and a half years
Marital Status:	Divorced
Children:	Seven children, four boys, three girls
Hobbies/Interests:	Reading, bike riding
Words of Wisdom:	"Live life day by day and be happy."

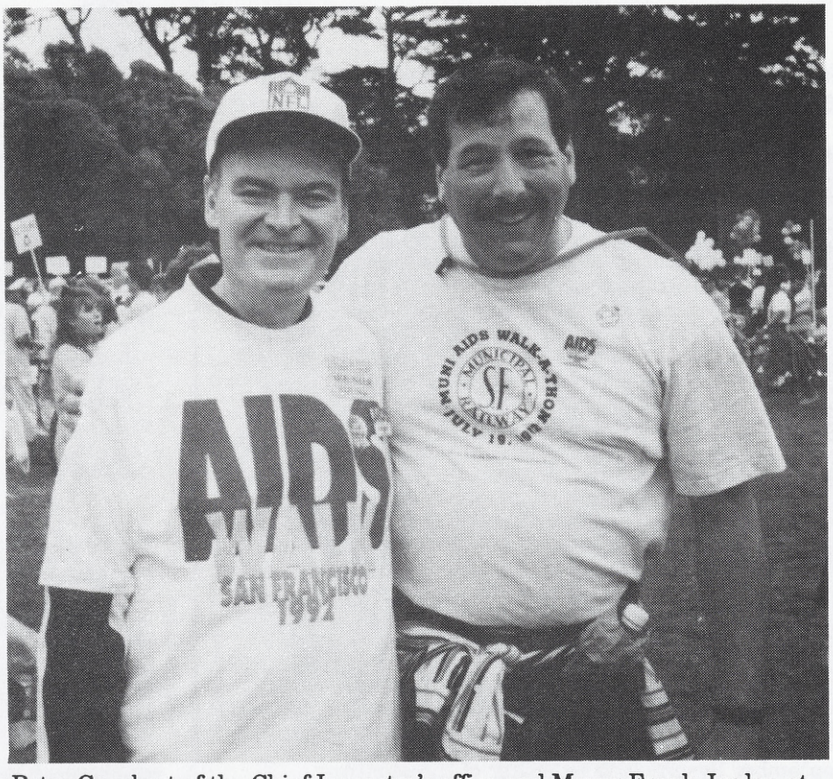
Photo: Gretchen Hildner

September Systemwide Operator of the Month Runner-up Ernestine Lennear of Green Division

News

Muni Receives Certificate of Merit from AIDSWalk 1992

Congratulations to the Muni AidsWalk Team who raised $2,513 for AIDSWalk 92 on July 19th. Muni employees Helen Gill-Davis, Peter Straus, Peter Groubert and John Shipman joined 15,000 people to raise a total of $2,511,724 with $980,320 coming from corporate and community teams like Muni's.



Peter Groubert of the Chief Inspector's office and Mayor Frank Jordan at AIDSWalk 1992.

More Gold Awards Handed Out

The following Muni employees received 1991 Gold Awards in August and September, placing them among the top 10 percent of Muni's highest-regarded staff:

Street Operations: Kermit Arnold, Carl Politis, James Horton, Earl Allen, Fernando Cornejo, Richard Dong

Green Division: Edgar Brown, Al Buscaglia, Robert Carpaneto, Robert Isely, John Loughran, Clyde Sanders, Frank Tupas, Wayland Wong, Nancy Banda, Carmen Fountaine, Allen Albrecht, Charles Wan, Thomas Biagi, David Fong, Paul Lunardi, Patricia Black, Margaret Ellis, Cleon Fleming, Henry Fortune, Clifford Handy, John Nevin, Douglas Norberg, Ernestine Lennear, T.D. Fountain, Jr., Johnny Downs, Julie Starobin, Larry Woods, Michael Yep, William Tanner, Fae Parrott, Richard Yau, Reynaldo Camcam Pira, Rene Mendez, Ernest Garcia, Frank Wai Wong, Howard Spriggs, Thomas Canotal, Walter Thomsen, Matthew Jenkins, William Wagner, Nolan Braxton, Alinda O'Malley, Len Olson

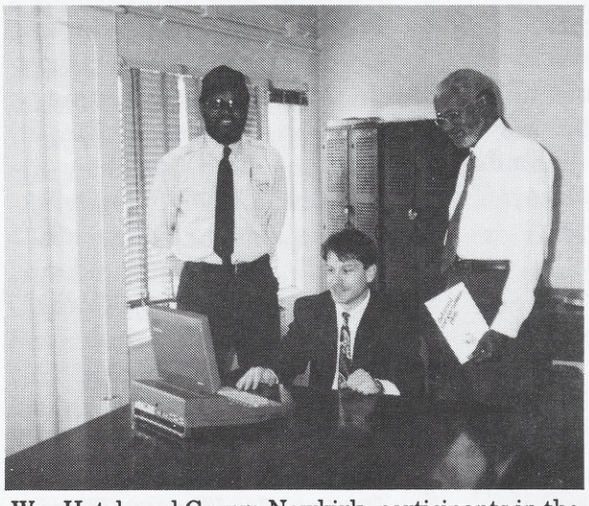
Presidio: Deborah Alexander, Milton Cooper, Donald Hook, Rita Jones, Eskanda Khajenoori, Thomas Leon, Elvin Lester, Herschell March, Angelo Morello, Patrick Nolan, Felix Pagatpatan, Calvin Pollard, Melodia Relojo, Bruce Sampsell, George Sanders, I.W. Schonberger, Durwood Seaton,

Continued on pg. 9

Save Money and Reduce Taxes by Using Deferred Comp

News

Today, over 400 Muni employees and over 7500 employees citywide are saving for their future and lowering their taxes through the Deferred Compensation Plan (DCP).



Wes Hatch and George Newkirk, participants in the Deferred Comp program with Hartford's representative Ken Ross.

If you're not already in this popular plan, you might ask yourself, "How can it help me?"

Simply put, DCP lets you set aside a portion of your income today to have the amount and interest earnings paid back when your retire. Your contributions can be made to one or more of the 11 investment options available, including a type of savings account crediting a 7.5% annual yield.

Participation is easy, since contributions are made through payroll deduction; $5 per day is the minimum amount, and $7500 per year ($288 per pay period) is the maximum.

Depositing $100 per pay period at the current 7.5% interest rate, you could accumulate approximately $38,198 in 10 years; $116,926 in 20 years; and $279,186 in 30 years through DCP.

Participating in DCP is a good choice. For more information, contact Ken Ross, Hartford Asset Management at 1-800-452-6708.

Continued from pg. 8

Gerald Slaton, David Smith, Verzill Stovell, Daniel Tomio, David Truong, Rita Veles, Odysseus Webster, Nadine Whitley, Richard Woods, Alfred Wycoff, Chuck Lun Young, John Zanoli, Gregory Pross

Kirkland: Jose Herbert Artiga, Luis Berrios, Rolando Callorina, Sing Chi Chu, George Davenport, Jr., A.K, Dixon, Ruben Estandian, Carmen Greg Fama, Conrad Fong, Wenceslao Gonzales, Jimmy Jones, Moon Lau, Mario Melendez, Nancy Padilla, James Pyatt, Toy Quan, William Smalling, Raymond Toy, Leonard Valladares, Ed Wong, Tung Wah Wong, William Yan

Ways and Structures: Kenneth Butori, Sam Chan, Loreta Directo, Eugene Fields, Danny Gagen, Marty Gold, Pauline Gonzalez, Nulia Harris, Susan Kircher, Young Laolage, Chet Leung, Wilton Marshall, Choy-Hing Pong, Oliver Sheridan, Patrick Sheung, Mary Sparks, George Thomas, Johnny Wilson, Shen Kuo Yee, Andy Zanetti, Harry Jew, Jack Tang.

THANKS

To the Holiday Inn Union Square, host of Muni's August Civic Luncheon honoring our monthly and quarterly award winners, and the Four Seasons Clift Hotel, host of the September luncheon. Contributions from San Francisco's top hotels make Muni's Award Program possible. Incidentally, this is the fourth year the Four Seasons has participated in Muni's Employee Recognition Program.

News

Safety Banquet Lauds Muni's Tops

Hats off to the following Muni drivers who received safe driver awards from 15 to 33 years at the Ninth Annual Safety Awards Banquet on Saturday, September 12th at the Presidio Officer's Club: **33 years:** William Shelby, **30 years:** Howard Spriggs, **29 years:** John Nevin, Joseph Taylor; **28 years:** John Walter Reed; **27 years:** Earnest O. Webster; **26 years:** James Barrett, Joseph Smith; **25 years:** Errol Harris, Jr, Robert Serpa, Booker Washington; **24 years:** Richard Kibbe, Charles Ramirez, Gerald Watson, Leon Wickett; **23 years:** Robert S. Booker, Dan Fraizer, Walter Thomsen; **22 years:** Allen Albrecht, Bernell Ford, Carl Grear, Jules Jackson, Thomas Law, Rozell Lucky, Bruce Sampsell, Jack Smith, Robert Wiseman; **21 years:** Eugene Craft, Howard Dunson, Frank Lee, Jr., Donald Lejander, Floyd Moore, Loyce Moore, Harry Peat, David Powell, Earl Powell, Rich Stephens, Billy Williams; David Y.J. Wong; **20 years:** Willie Andrews, L. Richard Billups, James Brown, Willie Foster, Jr., Vernon L. Ogilvie, Gary Ryan, Moses Taylor, James Thomas, Alfred Wycoff; **19 years:** Augusto Aldana, Robert Cranshaw, Alvin Charles Essick, Willis Fort, Bobbie Robinson, Michael Rosarno, David Ross, Jr., Frank Sargent, Jr., James Siverand, Larry Smith, Roscoe Smith, Billy C. Stull, George Traylor; **18 years:** Hubert Anderson, Rodger Becknell, Jesse Wayne Carr, Henry Crosby, Vernon Crowder, Stephen Dickson, Cleon Fleming, Wilfred Garcia, Robert L. Garrett, Jr., Willie Holmes, Frank Lipkins, Paul Lunardi, Earl Jackson, Ray Thomas Kelly, Arthur Larson, David Longa, Frank Lipkins, Wilson Mills, Harvey Mitchell, Freddrick Moore, Herpel Nious, Jr., Douglas C. Norberg, James Reliford, Standle Spicer, William Tanner, Robert Walker, Robert L. Walker, Henry Warsaw; **17 years:** William Bruner, Bruce Chester, Marsell Crossland, Randall Goetzl, Zebedee Hampton, Martin J. Islas, Clarence Jason, Preston Johnson, Jr., Dean Miller, Patrick Nolan, Robert Owens, James Pyatt, Irwin Schonberger, Wardell Slaughter, Joseph L. Smith, William Trawick, Franklin Wright, Richard Yau; **16 years:** Jon Joe Barry, Lee Butler, Jr., James Byrd, Cleopis Canton, Joseph Certain, Richard Cottonham, Willie Crosley, Edward Ellis, Henry Fortune, Michael Gwin, Cordell Hall, Willie Harvey, Jr., James Hayes, Bennie Jackson, Clarence Jason, Anthony Jean, Matthew Jenkins, Elsworth Ogilvie, Arturo Poblete, Frederick Sewell, Roland Schneider, Abraham Sherman, Cherk Yee; **15 years:** Nashid Ahmad, Eddie Baker, Nathaniel Bailey, Jr., Burnist Beauchamp, Patrick Bellina, Dalton Benton, Jr., Thomas Biagi, Vincente Cedillo, Alben Chang, Archie Clayborn, Jr., James Collins, Joseph Eaton, Jr., Bennie J. Foster, Glenn A. Grays, Franklin Harris, Everett Hawkins, Alcus Jefferson, Jr., Max Kern, Yee Lee, Randolph Lewis, Arthur Luna, Herman Marshall, Michael Marshall, James McBride, Wilbert McPherson, Edgar Medearis, Robert Nervis. Cornelius O'Leary, Pete Pavlukevich, Leon Rashed, Artis Riley, Robert Rosenblatt, Kelly Roumbanis, Verzill Stovell, Charles Thomasson, William Thrower, Carlin Vance, Alan Wade, Melvin Wilcox, Gary Wong, John Wood, Michael Yep, George Young, John Zanoli.

Transitions

—***Congratulations*** to the following Street Inspectors who began their new positions on September 1st: Deborah Alexander, Charllote Batiste, Cyndia Chambers, David Fong, Preston Gresham, Joseph Hickey, Susan Impola, Raymond McCann, Wayne Morris, Robin Robbins-Wilson, Eladia Vickers, Maurice Wilson, Johnny Wong, David Wong, and Herbert Yee.

—***Farewell*** to Woody Hunter, Director of the City's Employee Assistance Program, who is leaving EAP in mid-October after a long career with EAP. EAP will continue to provide workshops, classes, and counseling to all those employees who need it under a new director.

—***Elected*** to the S.F. County Democratic Committee from the new 12th Assembly District is Muni's Claire Zvanski. Currently, Claire (SF Vice President, SEIU, Local 790) is the only labor leader/member of the SF Labor Council to be serving on that committee.

—***Welcome*** to Hannah Silverman, new Public Information Officer in the Community Affairs Department. Hanna is taking over the management of our Employee Awards Program and working on capital projects outreach.

News

Two New Cable Cars Born!

Two new cable cars, built by hand in Muni shops, will join the existing fleet of 37 in December. A Holiday Parade of cable cars slated for December 5th will show off the new cars and welcome them to the fleet.

Although Muni has rebuilt numerous cable cars in the past, this is the first time since 1914 that entirely new cable cars have been built from scratch anywhere in the world. One car is a "Powell car," a single-ended car of the kind that run on Powell Street, and one is a double-ended "California car" like those that run on California Street.

The new cars are crafted from American Oak, Alaska Yellow Cedar and the tropical Apitong wood. Steel is used to strengthen the frame of the car. The many brass furnishings, including their well-known bells, are cast from patterns handmade by Muni craftsmen.

Hats off to the following experts who worked on the cars: John Stenson, Tim Reilly, Ron Garnica, Harry Jew, Willie Roldan and Thomas Hutchings.

Photo: Kurt Wong

Muni's new California Cable Car

Wipe Out Cont. from pg. 1

Sponsors of Wipe Out Day included Muni, Petroleum Ventures, Just Desserts, Ace Mailing, Brownies Hardware, Clayscott Insurance and Sulan.

Kudos to the Graffiti Prevention Program's Advisory Board Members for their contribution to graffiti prevention in SF: Scott Hauge, Peggy Nichols, Carey Schroeder, Bob Friese, Linda Connelly and Adrienne Jacobs-Miller. Jacobs-Miller is a newly appointed Traffic Commissioner who hears graffiti cases and sentences offenders. She either takes away drivers' licenses or delays their issuance for a year; charges an offender $271; and refers offenders to the Graffiti Prevention Program for 24 hours of community service work.

A sincere thank you to all who helped. Thanks also to the efforts of Verdell Martin, Walter Argumendo and Sally Rockwell, who have contributed much work to the Graffiti Prevention Program over the past two years.

The next Wipe Out Day will be held on Saturday, October 24th. Interested in participating? Call Barbara Allen Conway at 923-6265.

Riders Speak

To Whom It May Concern:

On Saturday, August 15, one of your drivers saved me a great deal of expense and inconvenience. I had parked my car at the first stop on Laguna Honda to wait for the 43 bus. The bus came about 9:20 and as I started to get on, the driver told me I'd left my car lights on. I would have been gone for some time and was tremendously grateful. I'm sorry I failed to get either the driver's name or the bus number but hope you can identify him.
Sincerely,

Mrs. Mary Jane Joyce

Dear Muni:

I want to express my appreciation to all of the Muni personnel who participated in the Muni excursion trip that was operated on July 23, 1992 in conjunction with the National Railway Historical Society. It was one of the most memorable times of our whole NRHS Convention. I particularly enjoyed riding aboard a number of the cars in the Historical Fleet and my conversations with the operators and other members of Muni indicated their enthusiasm in keeping this part of SF's heritage in good stead.

Over the years, I have attended many of the NRHS events, but your Muni tour was one of the best organized events that I have ever participated in. The equipment was spotless, and I was amazed at the vast network of trolley coach routes that Muni operates. I hope you will maintain the Historical Fleet for many years to come. It is a real operating museum.
Thanks to all for a great time.

Clement Heilen

General Manager
Sir:

I am writing you this letter to extend my thanks and appreciation to one of your Muni dispatchers assigned at West Portal Station in San Francisco at around 4:00 PM on September 1, 1992. His employee ID is 4-C-54B.

He was very helpful when I approached him to help me to trace a K Ingleside Metro car that I rode that day. Twenty minutes after leaving the K, I noticed my bag was missing. He radioed the driver immediately to check, and the driver radioed back that he had found my bag, which was returned to me the same day.

Again, please extend my thanks to the dispatcher and the driver, who found my bag.
Sincerely,

Norma Escuro

Credits

The *Muni Memo* is published by the Community Affairs Department of Muni. Contributions and comments may be addressed to the Muni Memo, Room 238, 949 Presidio Avenue, San Francisco, CA 94115, telephone 923-6162.

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